

Information we will need prior to install:

Username: _____ @howardelectricwb.com

Password: _____ (you may change this later if you wish)

Must be a min of 8 characters, have at least 1 lower and 1 uppercase letter, 1 numeric and 1 special character

Package Choice: _____ (Liberty 12, 25 or 50)

How many computers/devices? _____

Operating System? _____ (Windows XP, Wind-10, MAC OS10...)

Type of install you prefer: (circle one) Pole Mount Retaining Wall 5x5 Deck Post Roof Mount

We recommend a Pole Mount for a good, sturdy mount. Pole Mount is \$45, Roof Mount is \$150

Does your computer(s) have an Ethernet port? _____ (looks like a wide phone jack on the back of your hard-drive/tower... **this is a must before install is able to be completed.** If computer does not have one, an Ethernet card or adapter can be installed, which are available at most computer stores.)

Daytime phone # _____

Additional email accounts (optional)

Username: _____ Password: _____

Username: _____ Password: _____

Username: _____ Password: _____

If you have a Hotmail, Gmail, or Yahoo account that you are going to continue to use and would like us to forward any correspondence to, please enter your email here:

If you have multiple devices, we recommend you purchase a wireless router to handle all devices. You can purchase these at Radio Shack, Staples, WalMart...cost is app. \$70.00. *You will notice a slight decrease in speed with a router.*

If you need a VPN (Virtual Private Network) for a business, ViaSat does not yet support this on the Residential Paks, you must purchase the Business Pak to have a VPN.

If you have a concrete wing-wall or basement foundation, this works well for mounting the dish, granted we have a clear view south. We try to avoid roof mounts and we will not mount the dish on a utility pole. Most of our installs are done by us mounting one of our 2" galvanized poles in concrete. This makes for a good, sturdy install.

There has been some confusion on this: there WILL be a cable running from the dish into your house. 'Wireless' does not mean there are no wires or cables on the exterior of the home. At times, trenching will be necessary.