

## Register Your SmartHub Account (Web)

**Step 1:** From the SmartHub login screen, click on "*Sign up to access our Self Service site*".



**Step 2:** Enter the following information:

- Your 5 digit account number (found on your bill)
- · Your last name or business name as it appears on your bill
- · The email you want to use for your SmartHub account

Then click Submit

To register as a new user, pleas	se enter the following information.
Billing Account Number	ſ
Last Name or Business	
E-mail Address	
Confirm E-mail Address	

**Step 3:** Enter the requested account information in order to verify your identity. Answers must match account info exactly.

Then click Submit

	New	User Registration	
To register as a new user, plea	se enter the following inf	formation.	
Billing Account Number	107900		
Last Name or Business	linen		
E-mail Address	and ranges o		
Confirm E-mail Address	and ranging of	19	
Please answer the following ab Last 4 Digits Of SSN Or Federa			o protect you against identity theft.
Mailing ZIP Code:			55555
Please select a Secret Hint Que Security Question 1	estion to answer. We ma	ay ask you to answer this, if you	I forget your login credentials.
In what city were you born?			Grand Parks
I'm not a robot	reCAPTCHA Privacy - Terms		
I accept the Terms and Con	ditions	question	E: Security s may vary from er to provider.
$\rightarrow$	Submit Cancel		

Step 4: If successful, you'll get a notification like this.

## Congratulations!

Your registration is complete. You will receive an e-mail with a temporary password. Use it to login and change your password.

**Step 5:** Check your inbox for an email that will contain your temporary password you need to first login to your account.

Your temporary password is:



How To

**Step 6:** Back on the login page, enter email and temporary password and click login.

-Mail Address	sarah.rixen@nisc.corp	
Password	•••••	-
	Remember Me	
	Login	

**Step 7:** The first time you login, you'll be asked to change your password.

Pleas	se change your password	
E-Mail Address	sarah rixen@misc.comp	
New Password	1	Password Strength:
		4-character minimum; 10-character maximum
Confirm Password		
	Submit Cancel	

Step	8:	Congratulations!	You are now	logged into	SmartHub
P	•••	o onignatalation los	100 010 11011	loggod into	

Home My Services Billing	& Payments + My Profile + My Us	age Notifications - Co	ntact Us 👻			Have a Question? G
Quick Links	Communication / Alerts					
I want to	Fiber Upgrades Coming Soon!					
Pay My Bill Manage My Registered Accounts	We will be upgrading our network over th	e next several months, which will a	allow us to expand our service offerings. Vi	it our website to learn more!		
- Add two Strice Cable TV - 1 Month Freel						
Edit My Sancices Receive a five menth of TV service when you sign a 1-year centract. Call us today at 1-800-999-5472 for details1 View Usage View Usage						
Report An Issuelinguiry Edit TV Everywhere	Account Overview					Pay all outstandin
Get Help Company News	Server Holds		Next Due: Upon Receipt	Amount: \$81.83 Bill Inserts >	Total Due: \$81.83	Make Pay
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		Accounts				
Available on the App Store		Account	Date Due	Amount		
Google play		Contraction inter	Upon Receipt View Bill a	\$81.83 Unbilled Toll »	Bill Inserts a	Pay Account a

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